

ITIL Specialist: High Velocity IT



This 4-day course is aimed at IT managers and practitioners involved in digital services or digital transformation projects working within or towards high velocity environments.

COURSE OBJECTIVES:

This course explores the ways in which digital organizations and digital operating models function in high velocity environments. Attendees acquire an understanding of:

- How aspiring organizations can operate in a similar way to successful digitally-native organizations
- The use of working practices such as Agile and Lean
- The use of technical practices and technologies such as cloud, automation, and automatic testing
- How to focus on rapid delivery of products and services to obtain maximum value

COURSE / STUDENT MATERIALS:

- Instructor-led education and assignment facilitation
- Pre-class resources
- Learner Manual (excellent post-class reference)
- HVIT Reference Card
- Participation in our in-class GAME ON! An Interactive Learning Experience
- Participation in unique in-class assignments
- Learner Personal Action Plan
- Reinforcing memory exercise and study aids
- Sample exams and exam preparation
- High Velocity IT examination

WHO SHOULD TAKE THIS CLASS?

The primary audience for this course includes Service Designers, Release Managers, Cloud Architects, DevOps Engineers and Software Developers. It may also be of interest to individuals working in or migrating to high velocity environments.

PRE-REQUISITES:

- ITIL 4 Foundation
- Complete pre-class reading assignment
- Attend accredited training course (mandatory)

CERTIFICATION:

Learners will be equipped to earn the High Velocity IT (HVIT) certification by achieving a passing score (70%) on the 90-minute exam, consisting of 40 multiple choice questions.